Global Investigative Services Combatting Fraud Award

On Thursday 2 October, AIG’s Global Investigative Services (GIS) team based in the UK scooped the ‘Technology Initiative of the year 2014’ award at The Insurance Fraud Awards in London. The prestigious Insurance Fraud Awards, hosted by The Post, recognise the efforts of those individuals and businesses within the industry who have done most to combat and prevent fraud.

AIGs entry for the technology award category was the GIS Mobile Application for iPad.

To date 133 iPads have been rolled out to GIS investigators in the US and UK as part of the Technology Transformation initiative for GIS, with future rollouts planned for other regions. GIS Mobile enables field investigations to be carried out using an iPad.

This accomplishment comes from a period of researching, developing, testing, launching and using the GIS Mobile Application. In an industry that is ever changing, being at the forefront of technology is often challenging, being recognised for achieving that is a momentous occasion for AIG.

The Global Investigative Services team would like to send their gratitude to all the individuals who have worked to make this initiative a success, with a special thanks to Alan Louison and the IntelliRisk Services Team.

David Halstead, UK Fraud Manager who collected the award at the event on behalf of GIS, commented “Knowing AIG was up against very strong competition for this award made the win even more satisfying. This was very much a team effort and everyone involved should feel very proud of what we've achieved”.

Paul Reeves, UK Investigator, “The App has transformed the way in which I conduct my investigations. Being able to conduct interviews in virtually any location is a massive help as is the fact that I now spend considerably less time on administrative duties than previously. It’s great that I am able to utilise modern technology to such degree. I see firsthand from the reactions of the interviewees that they, too, are impressed that AIG is so ‘cutting-edge’.”

The AIG team at the awards, left to right; Rob Hall, Paul Reeves, Gary McIver, Laura Matthews, Ariadna Kuri, Nigel Williams, Dee Gurkan, Len Brimson, Kimberly MacKinnon, Danielle Myers, Russell Norris, David Halstead.