New, mobile-friendly technology from AIG is transforming the workers’ compensation claims process. Our market-leading, online tool provides a window into the claims process for employees, with current insight and information about their claims.

Accessible from any computer or mobile device, AIG Go WC allows employees to better understand the claims process and stay informed about the status of their claim.

AIG Go WC – What’s Inside?

Claim and Injury Details – Your employee can:
- Track details about their claim and benefits, including the status of up to five reported injuries at once
- Validate their information and let AIG know if anything changes during the claims process
- Access the live call center or their claim representative directly with any questions

Payment Information – Your employee can:
- Set up direct deposit
- View the status of their payments
- Retrieve information on lost wages and potential benefit rates

Physician and Pharmacy Search* – Your employee can:
- Find a local in-network physician, hospital, or pharmacy with access to more choices
- Learn about the treatment approval process
- See your prescription information

Automatic Notifications – Your employee can:
- Set up customized reminders to keep track of doctor’s appointments

Frequently Asked Questions* – Your employee can:
- Stay informed about the workers’ compensation process through common questions, answers, and quick links to websites specific to the benefit state in which the claim was filed**

* Be sure to consult with your pharmacy and/or qualified healthcare provider for any questions related to medications and/or treatment.

** AIG disclaims all liability regarding access to information provided on any such external websites. This information is provided for informational use only.

Visit www.aig.com/aiggo/wc

Powerful Information. Real time, online access to critical information that helps guide employees through the claims process.
Stay Informed. Employees can view their claim’s progress and payments, find local medical providers, see information about their prescriptions, and set up alerts.
Easy. Convenient, online access from any computer or mobile device eliminates the need to download any applications or software.
Innovative Technology. Using cutting edge technology and design, this comprehensive tool retrieves real time claims data.